

American Broadband

1605 Washington Street • P.O. Box 400 • Blair, NE 68008
888.262.2661 • www.abbnebraska.com

June 29, 2015

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Received & Inspected

JUL - 6 2015

FCC Mail Room

Re: *In the Matter of ETC Annual Reports and Certifications, Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Inter-carrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform – Mobility Fund, ETC Annual Reports and Certifications, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, 14-58, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208*

Dear Ms. Dortch:

On behalf of Eastern Nebraska Telephone Company, please find enclosed one copy of FCC Form 481, containing Confidential Financial Information and two copies of Eastern Nebraska Telephone Company's FCC Form 481, containing Confidential Financial Information in redacted form.

Eastern Nebraska Telephone Company is also submitting, under separate cover, the confidential progress report on its five-year service quality improvement plan. Redacted copies of the progress report on its five-year service quality improvement plan are also enclosed.

Please do not hesitate to contact me at (402) 426-6242 if you have any questions regarding this submission.

Respectfully submitted,



Jane Sutherland
Customer Operations Manager
Eastern Nebraska Telephone Company

Encl.

No. of Copies rec'd _____
List ABCDE _____

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code	371542	Received & Inspected
<015> Study Area Name	EASTERN NEBRASKA TEL	
<020> Program Year	2016	III - 6 2015
<030> Contact Name: Person USAC should contact with questions about this data	Jane Sutherland	FCC Mail Room
<035> Contact Telephone Number: Number of the person identified in data line <030>	4024266242 ext.	
<039> Contact Email Address: Email of the person identified in data line <030>	jsutherland@americanbb.com	

ANNUAL REPORTING FOR ALL CARRIERS		54,313 Completion Required	54,422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 300px;"></div> (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 300px;"></div> (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)			
<410> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div style="border: 1px solid black; height: 40px; width: 300px;"></div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div style="border: 1px solid black; height: 40px; width: 300px;"></div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	<input checked="" type="radio"/> <input type="radio"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability Certification	Yes <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <div style="border: 1px solid black; height: 40px; width: 300px;"></div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Certify whether terrestrial backhaul options exist (Yes or No)	<input checked="" type="radio"/> <input type="radio"/> (if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet			
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			
<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

371542ne112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Yes
Yes
Yes
Yes
Yes
Not Applicable

(200) Service Outage Reporting (Voice) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<220>	<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
-------	-----	------	------	------	------	------	------	-----	-----	-----	-----	-----

[illegible]

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	19.95

[illegible]

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986 /OMB Control No. 3060-0819 July 2013
---	---

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 371542
 <015> Study Area Name EASTERN NEBRASKA TEL
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Jane Sutherland
 <035> Contact Telephone Number - Number of person identified in data line <030> 4024266242 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> jsutherland@americanbb.com

<910> Tribal Land(s) on which ETC Serves

Winnebago Tribal Reservation, Omaha Tribal Reservation


<920> Tribal Government Engagement Obligation

371542ne920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
 <922> Feasibility and sustainability planning;
 <923> Marketing services in a culturally sensitive manner;
 <924> Compliance with Rights of way processes
 <925> Compliance with Land Use permitting requirements
 <926> Compliance with Facilities Siting rules
 <927> Compliance with Environmental Review processes
 <928> Compliance with Cultural Preservation review processes
 <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes

Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

371542ne1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation**Data Collection Form***Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	JANE SUTHERLAND
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americandb.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)i}
 <2011a> 3rd Year Certification {47 CFR § 54.313(b)(1)ii}
 <2011b> Attachment {47 CFR § 54.313(b)(1)ii}

Name of Attached Document(s) Listing Required Information

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012> 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)}
 <2013> 2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)}
 <2014> 2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)}
 <2015> 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016> Certification Support Used to Build Broadband

--

Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017> 3rd year Broadband Service Certification
 <2018> 5th year Broadband Service Certification
 <2019> Interim Progress Certification
 <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(iii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 371542
 <015> Study Area Name EASTERN NEBRASKA TEL
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Jane Sutherland
 <035> Contact Telephone Number - Number of person identified in data line <030> 4024266242 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> jsutherland@americanbb.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan
 Milestone Certification (47 CFR § 54.313(f)(1)(i))

371524ne3010.pdf

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☒

371542ne3012.pdf

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
 (3014) If yes, does your company file the RUS annual report

(Yes/No) ☒ ☒
 (Yes/No) ☒ ☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐
 (3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, is your company audited?

(Yes/No) ☒ ☐

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☒

- (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒

- (3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit ☒

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

- (3023) Underlying information subjected to a review by an independent certified public accountant ☐

- (3024) Underlying information subjected to an officer certification. ☐

- (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

371542ne3026.pdf

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

(3000) Rate Of Return Center Additional Documentation (continued)
Data Collection Form

«Q13»	Study Area Code	31242
«Q15»	Study Area Name	LABORERS RE EMPLOYED
«Q20»	From Year	2016
«Q30»	Contact Name	3646 - Statistical
«Q35»	Contact Telephone Number - Number of person identified as data file «Q30»	49-32-62-12 - 261.
«Q39»	Contact Address - Email Address of person identified as data file «Q30»	151-181-31242@statlab.com

Financial Data Summary

{3027} Revenue

{3028} Operating Expenses

{3029} Net Income


{3030} Telephone Plant In Service(TPIS)

{3031} Total Assets

{3032} Total Debt

{3033} Total Equity

{3034} Dividends



**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code	371542
<015> Study Area Name	EASTERN NEBRASKA TEL
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035> Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: EASTERN NEBRASKA TEL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/26/2015
Printed name of Authorized Officer: Joe Jetensky	
Title or position of Authorized Officer: President	
Telephone number of Authorized Officer: 4024266245 ext.	
Study Area Code of Reporting Carrier: 371542	Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

Eastern Nebraska Telephone Company

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules for Voice and Broadband Services

Service quality standards and consumer protection rules for broadband are not as defined as the rules for voice services. The Company complies with any service quality standards and consumer protection rules for broadband that are out there now and any that will be defined in the future.

Service Quality Standards

For voice services, the Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.

For voice and broadband services, the Company:

- Advertises the availability of its services and the charges using media of general distribution and/or on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - Answer all incoming calls promptly.
 - Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.
- Meets or exceeds the standards established by the state commission and provides any reports required in accordance with the state commission's rules.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

FCC Form 481 – Line 510

If complaints are filed with the Company regarding consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made.

**ARLINGTON TELEPHONE CO.
BLAIR TELEPHONE CO.
EASTERN NEBRASKA TELEPHONE CO.
ROCK COUNTY TELEPHONE CO.
HUNTEL CABLEVISION, INC.**

BACK-UP POWER

All switches are designed for 8 hour battery back up and all have a fixed standby generator that starts within minutes of a power failure with enough power to power everything in the office including air conditioning.

All DLC's and AFC's are designed with 4 hour battery backup. We also have portable generators that can be moved to the DLC if the power outage goes beyond 4 hours.

REROUTING OF TRAFFIC AROUND DAMAGED FACILITIES

All out state exchanges have common trunks to the Blair Tandem routed over a fiber ring. Blair and Arlington switches are located in the same building as the Blair Tandem. The facilities from Blair to Century Link and the IXC's in Omaha are fiber redundant. All switches also have an alternant route to the Century Link Tandem. Originating traffic would automatically reroute if the Blair Tandem failed but the terminating traffic would need to be rerouted by the carrier. The same local loop serves both the voice and broadband service to the subscriber.

TRAFFIC SPIKES

Capacity from the DLC's to the switch is designed at an industry standard 4 to 1 ratio. The switches are non-blocking. The trunk capacity to the IXC's is controlled by the IXC. They add or remove trunks depending on the volume of traffic. The trunk capacity to the Century Link tandem is also controlled by Century Link. Most trunk traffic is designed for high busy hour traffic capacity. It would be cost prohibitive to design for non blocking during and emergency situation. The broadband pipe to the world includes enough capacity to carry 20% more data than the peak usage times.

(700) Price Offerings Including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	19.95

<703>

[illegible]

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

[illegible]

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

July 2013

<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Cameron Telephone Company, LLC (LA)	270425	Cameron Communications
Cameron Telephone Company, LLC (TX)	440425	Cameron Communications
Elizabeth Telephone Company, LLC	270430	Cameron Communications
LBH, LLC	279014	Cameron Communications
Interior Telephone Company	613011	TelAlaska
Mukluk Telephone Company, Inc.	613016	TelAlaska
TelAlaska Cellular Inc.	619013	
K.L.M. Telephone Company	421900	American Broadband
Holway Telephone Company	421929	American Broadband
Arlington Telephone Company	371517	
The Blair Telephone Company	371524	
Rock County Telephone Company	371586	
HunTel Cablevision Inc.	379016	HunTel Communications
AMA Communications, LLC	449020	
Dialog Telecommunications, Inc. (KY)	269011	
Dialog Telecommunications, Inc. (MS)	289012	
Cameron Communications, LLC		Cameron Communications
N.W. Communications Co.		American Broadband
TelAlaska Long Distance, Inc.		TelAlaska Networks

Eastern Nebraska Telephone Company

Description of Tribal Engagement

For Form 481 Lines 920 thru Line 929

The Company met with the Winnebago Tribal Authority on January 9, 2014. In attendance from Eastern Nebraska Telephone Company were Don Archer, Outside Plant Manager, and Bryce Reimers, Installation and Repair Supervisor. Representing the Winnebago Tribal Authority were John Blackhawk, Council Chairman, Brandon Stout and Jay Stout.

In accordance with provisions in the FCC's USF and ICC Transformation Order, paragraphs 636 and 637, and 47 CFR 54.313(a)(9), at the meeting with the Tribal Authorities, the Company, with tribal input, developed a needs assessment to assist with future service deployments on Tribal lands. In particular, the Company and the Tribal Authority discussions related to needs and service deployment focused on community anchor institutions. The feasibility and sustainability of communications services on tribal lands were discussed and the Company, with assistance from the Tribal Authorities, identified additional steps that can be taken to make essential communications services deployed on Tribal lands both feasible and sustainable. The Company and Tribal Authorities discussed ways in which they can coordinate or partner to ensure that services are marketed on Tribal lands in a manner that relates to the community and resonates with consumers, with the aim of increasing service adoption. At this meeting, the Company was prepared to discuss the relevant rights-of-way and other permitting and review processes, as well as any challenges associated with these processes. And finally, the Company came to the meeting prepared to discuss and engage the Tribal Authorities on any relevant and applicable Tribal business and licensing requirements.

In addition to meeting with members of the Tribal Council, Eastern Nebraska Telephone Company has encouraged participation in the Lifeline program by posting information in community buildings at Winnebago. Eastern Nebraska Telephone representatives were available in Winnebago on September 3, 2014 at the Blackhawk Center to assist with the annual recertification process. Letters were sent to all lifeline recipients announcing the event. Company representatives returned to the Blackhawk Center on October 15, 2014 providing another opportunity to talk with residents about the benefits of lifeline. Following this narrative is a memo regarding the meeting with Tribal authorities. Included next is correspondence regarding the September 3rd event, examples of the posters that were displayed in community buildings, and the letter that was sent announcing the September 3rd event. This outreach was very well received and appreciated by the community.

Jane Sutherland

From: Don Archer
Sent: Monday, February 10, 2014 1:02 PM
To: Jane Sutherland
Cc: Joe Jetensky; Don Archer; Bryce Reimers
Subject: Winnebago Tribe Meeting 2014

We had a meeting with the Winnebago Tribal Chairman and some of their IT department on January 9th, 2014 at 1:30 pm. Included in the meeting was Chairman, John Blackhawk, Brandon Stout, Jay Stout representing the Winnebago Tribe. Bryce Reimers and myself were there representing American Broadband. We discussed American Broadbands plans for the future of upgrading our fiber network in the Winnebago area. We discussed our grant applications that we are in the process of applying for on the Winnebago Reservation, John asked if we could talk with the tribes grant writer and possibly work together on applying for future grants. I told John that we would be more than willing into looking into that and would get back to him and the tribe as soon as possible. We then spoke about a fiber project that was in progress at the new tribal headstart building. I mentioned to Mr. Blackhawk that we had split the cost of the fiber installation to the new building, because American Broadband also can see what a valuable project this was for the village and tribe of Winnebago. Mr. Blackhawk was not aware of this and was very thankful to American Broadband for getting involved and donating to a very worthy cause. We closed the meeting with the agreement that we meet with the tribes grant writer and possibly set up quarterly meeting between the tribe and American Broadband.

Don Archer
Operations Manager OSP
American Broadband
(402) 533-5562 - Office
(402) 922-3241 - Cell
(402) 375-4077 - Fax
darcher@americanbb.com

Jane Sutherland

From: Kay Petersen
Sent: Friday, August 22, 2014 7:16 AM
To: brandon.stout@winnebago-tribe.com; claudine@winnebago-tribe.com
Cc: Jane Sutherland; Jennifer Sievers; Christian Jennings
Subject: American Broadband Coming to Black Hawk Center

Importance: High

Good morning, Brandon and Claudine. My name is Kay Petersen and I am the Marketing Manager for American Broadband. I wanted to reach out to both of you to let you know that we'll be coming to the Black Hawk Center on Wednesday, September 3, to provide information and sign up opportunities to anyone who would like more information regarding the National Lifeline Program. The Lifeline Program provides government assistance with telephone service. Anyone who currently qualifies for certain government aid, such as food stamps, also qualifies for the Lifeline Program.

The monthly cost of local telephone service to those who qualify is approximately \$1. We do have several people today in all areas served by American Broadband who are taking advantage of this assistance. However, those that are will need to re-certify as this is an annual requirement.

What do you feel is the best way to let people know we'll be there? We have reached out to Jerome to place something in the paper and we'll be putting up posters and flyers. We can also send a letter. Do you have other suggestions?

Thanks in advance for your help!

Kay

Kay Petersen
Marketing Manager / American Broadband
402-426-6169 Direct
402-533-3127 Cell
kpetersen@americanbb.com

Would YOU like help paying your phone bill?



Help is available for residents living on Tribal Lands who need assistance paying for local telephone service. American Broadband participates in a program that helps Tribal Land residents have access to this necessity.

Tribal Lifeline may reduce an eligible subscriber's basic local residential rate by \$26.45 per month. Lifeline subscribers may also receive long distance blocking on their telephone without charges.

Tribal Link Up provides eligible subscribers with a reduction of up to \$15 for connection charges for basic home telephone service.

How Do I Qualify for Lifeline/Link Up Discounts?

To qualify, consumers must either have an income that is at or below 135% of Federal Poverty Guidelines, or participate in a qualifying federal, state or Tribal assistance program

**For More Information, please contact American
Broadband at 1.888.262.2661 or
lifeline@abbnebraska.com.**

All inquires/applications are confidential.

American Broadband's voice service is a Lifeline supported service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either service of voiceless service. Lifeline is a government benefit program and consumers should follow state and federal rules and regulations. Lifeline is a government benefit program and consumers should follow state and federal rules and regulations. Lifeline is a government benefit program and consumers should follow state and federal rules and regulations.